



918.622.4978
4111 S. 74TH E. AVE | TULSA, OK 74145

STATEMENT OF LIMITED WARRANTY FOR LEKTRON BRANDING SOLUTIONS LED COMMERCIAL PRODUCTS
FOR SHIPMENTS WITHIN THE UNITED STATES AND CANADA March 2020

Subject to the exclusions set forth below, Lektron Branding Solutions ("Lektron") warrants its rigid (Leon & Laser) and its flexible (Lumiflex,, Lumistrap, Lumiline & Lumicurve) commercial light emitting diode (LED) systems (defined as the LED boards, polycarbonate or acrylic extrusions and components shipped in the bundle) products, to be free from defects in material and workmanship (the "General Warranty") for a period of five (5) years. The painted finish of the Product(s) will be considered defective in material or workmanship only if there is substantial deterioration, in the form of blistering, cracking, or peeling. The painted finish is not warranted against fading or chalking, as Product(s) may naturally fade or chalk over time due to normal aging.

This warranty is voided if the product is altered. Alterations may include disassembling the product, improper current, incorrectly sealed cuts allowing water or any alternation not described in the installation instructions.

This Statement of Limited Warranty ("Warranty") applies only when the Product(s) are installed and used in accordance with instructions from Lektron. Failure to follow installation instructions will void the warranty, which would include improperly bending flexible LED products during the installation process.

Lektron will not be responsible under this Warranty for any failure of the Product(s) that results from external causes such as: acts of nature (i.e., lightning strikes); physical damage; exposure to adverse or hazardous chemical or other substances; use of reactive cleaning agents and/or harsh chemicals to clean the Product(s); environmental conditions; vandalism; fire; power failure, improper power supply, power surges or dips, and/or excessive switching; induced vibration; animal or insect activity; fault or negligence of purchaser, any end user of the Product(s) and/or any third party not engaged by Lektron; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes, recommendations, product specification sheets, or instructions of Lektron; use of the Product(s) with products, processes or materials supplied by any end user or third party; or any other occurrences beyond Lektron's reasonable control.

Lektron also will not be responsible under this Warranty for any substantial deterioration in the Product finish that is caused by failure to clean, inspect or maintain the finish of the Product(s). If the Product(s) are used on existing foundations, anchorages or structures, the end user is solely responsible for the structural integrity of such existing foundations, anchorages or structures and all consequences arising from their use.

Adequate records of operating history, maintenance, and/or testing must be kept by the end user and provided to Lektron upon request to substantiate that the Product(s) have failed to comply with the terms of this Warranty.

Neither polycarbonate nor acrylic material used in the Products is warranted against yellowing, as yellowing may naturally occur over time due to normal aging.

The Product(s) are not warranted against costs that may be incurred in connection with changes or modifications to the Product(s) required to accommodate site conditions and/or faulty building construction or design. In addition, the Product(s) are not warranted against cost resulting from installation of third-party components, failures of third party supplied components, or failures of Lektron supplied Product(s) caused by a third party supplied component. This Warranty only applies to the Product(s) when sold for commercial purposes and does not apply to any consumer product(s), all of which are governed by separate limited warranty terms.



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Should a Lektron product fail under this warranty, please contact Lektron for a Return Material Authorization. Lektron at its option will repair or replace the Product(s) with the same or a functionally equivalent Product(s) or component part(s). Damaged product must be returned to Lektron to initiate all warranty claims.

This Warranty excludes labor and equipment required to remove and/or reinstall original or replacement parts. This Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end user of the Product(s) at the original location. This Warranty may not be transferred or assigned by the original end user. The repair or replacement of any Product(s) or component part within the Product(s) is the sole and exclusive remedy for failure of the Product(s). Product(s) or component part(s) are required to be returned for inspection and verification of non-conformance by Lektron, but no Product(s) or component part(s) will be accepted for inspection, verification or return unless authorized and accompanied by a "Return Material Authorization" which can be obtained only from an authorized Lektron customer service representative. Lektron is not responsible for any costs and expenses incurred in connection with shipment of Product(s) to Lektron.

THE FOREGOING WARRANTY TERMS ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, AND LEKTRON EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, RELATING DIRECTLY OR INDIRECTLY TO THE PRODUCT(S), WHETHER ORAL, WRITTEN, OR ARISING BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO AGENT, DISTRIBUTOR OR OTHER SUPPLIER OF LEKTRON PRODUCTS HAS THE AUTHORITY TO MODIFY OR AMEND THIS WARRANTY WITHOUT EXPRESS WRITTEN AUTHORIZATION FROM LEKTRON.

The total liability of Lektron on any and all claims of any kind, whether in contract, warranty, tort (including negligence), strict liability or otherwise, arising out of or in connection with, or resulting from, Lektron's performance or breach of this Warranty, or from Lektron's sale, delivery, resale, repair, or replacement of any Product(s) or the furnishing of any services, shall in no event exceed the purchase price allocable to the Product(s) that give rise to the claim, and any and all such liability shall terminate upon the expiration of the warranty period specified above. Under no circumstance shall Lektron LED Technologies, LLC be liable for any incidental or consequential loss or damage whatsoever arising out of, or in any way related to any defect in or nonperformance of the products. No warranty of merchantability or fitness for a particular purpose is made or implied.